

Frequently Asked Questions

Why am I receiving this letter?

You are a Life Member of US Chess. US Chess wants to keep its records up to date in an effort to better serve our members. Having current contact information, adding additional contact information, and knowing your current preferences help us serve you better.

*How do I set up my **new** membership account on <https://new.uschess.org>?*

Click on "Member Site Login" from home page. On the next screen, below the login box, you will see instructions for first time login. Follow the instructions on that page to either "reset your password" using the email that you think might be on file or use your US Chess ID number to create your account (email required). Your email must be unique to our system, that is, only one person can associate that email with a membership account.

How do I find out if I have an email address on file with US Chess?

If you are looking to set up an account on new.uschess.org, you can click on "Member Site Login" from the home page. On the next screen, below the login box, you will see instructions for first time login. Follow the instructions on that page to either "reset your password" using the email that you think might be on file or use your US Chess ID number to create your account (email required). Your email must be unique to our system, that is, only one person can associate a single email with an account. If you do not receive the password reset email, check your spam or junk folder.

I used to have a login to uschess.org so I could read the forums. Why doesn't that work for my member record?

In 2020, US Chess launched the first phase of a long overdue membership database upgrade. We retired the PIN number as a primary validator for accessing information online. Your PIN still works on our "old" (Joomla) site where you can access the Forums and other US Chess member content. In time, the PIN will be fully retired, as will the "old website," upon completion of Phase II of our infrastructure project.

I'm already a Life Member. Is there any other way I can help US Chess?

Yes! Consider making a donation to help our programs by clicking on the "Donate" button at the top of new.uschess.org. If you haven't already, you can also upgrade your Life Membership to a Benefactor Life Member by paying \$1,500. This will include recognition on our Benefactor Life Member page on our website and periodically in *Chess Life*. Click on the "Join" button on our home page to make this selection.