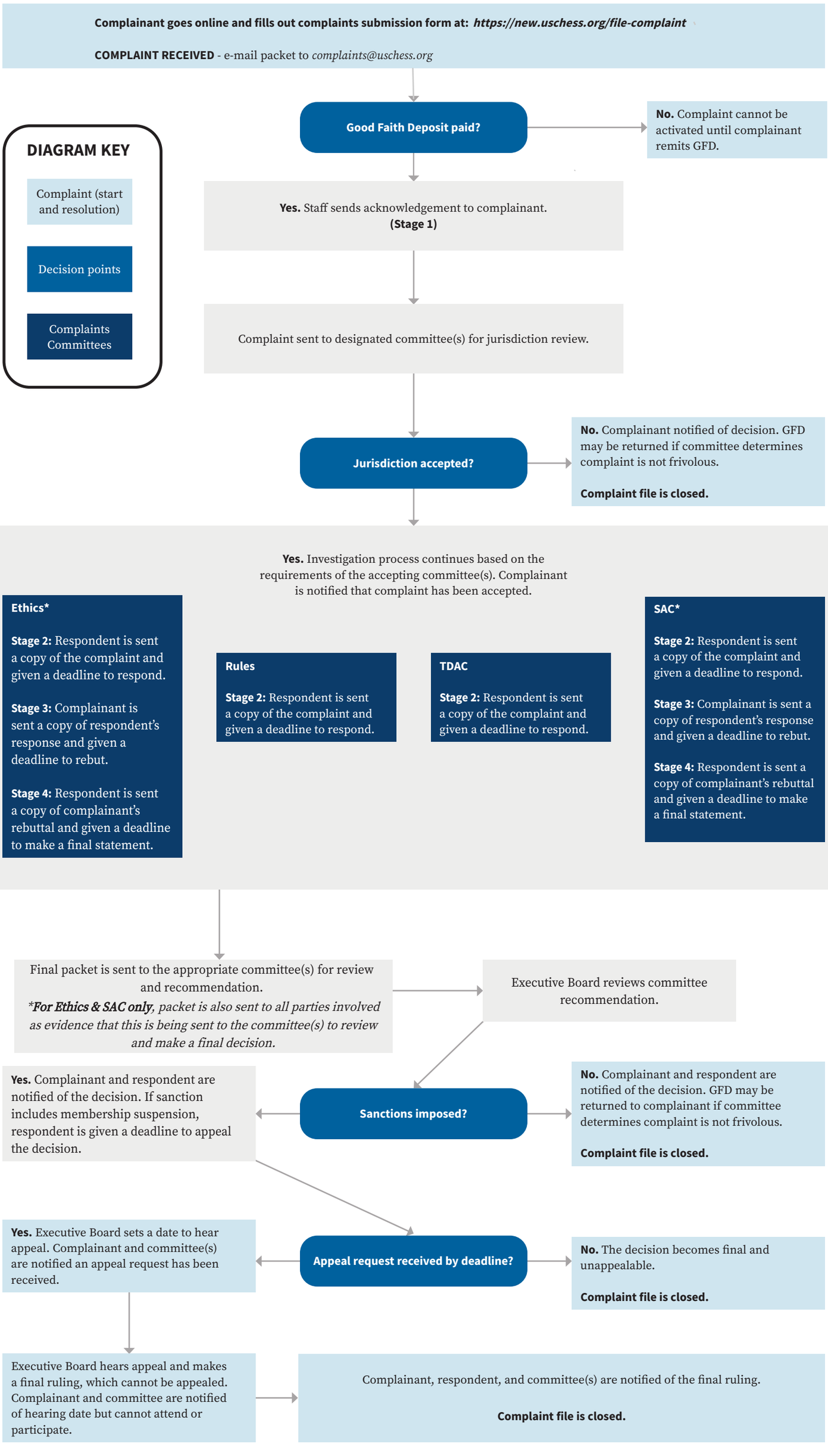
Complainant goes online and fills out complaints submission form at: https://new.uschess.org/file-complaint
COMPLAINT RECEIVED - e-mail packet to complaints@uschess.org
DIAGRAM KEY
Complaint (start and resolution)
Decision points
Complaints Committees
Good Faith Deposit paid?
No. Complaint cannot be activated until complainant remits GFD.
Yes. Staff sends acknowledgement to complainant. (Stage 1)
Complaint sent to designated committee(s) for jurisdiction review.
Jurisdiction accepted?
No. Complainant notified of decision. GFD may be returned if committee determines complaint is not frivolous.
Complaint file is closed.
Yes. Investigation process continues based on the requirements of the accepting committee(s). Complainant is notified that complaint has been accepted.
Ethics*
Stage 2: Respondent is sent a copy of the complaint and given a deadline to respond.
Stage 3: Complainant is sent a copy of respondent's response and given a deadline to rebut.
Stage 4: Respondent is sent a copy of complainant's rebuttal and given a deadline to make a final statement.
Rules
Stage 2: Respondent is sent a copy of the complaint and given a deadline to respond.
TDAC
Stage 2: Respondent is sent a copy of the complaint and given a deadline to respond.
SAC*
Stage 2: Respondent is sent a copy of the complaint and given a deadline to respond.
Stage 3: Complainant is sent a copy of respondent's response and given a deadline to rebut.
Stage 4: Respondent is sent a copy of complainant's rebuttal and given a deadline to make a final statement.
Final packet is sent to the appropriate committee(s) for review and recommendation.
*For Ethics & SAC only, packet is also sent to all parties involved as evidence that this is being sent to the committee(s) to review and make a final decision.
Executive Board reviews committee recommendation.
Yes. Complainant and respondent are notified of the decision. If sanction includes membership suspension, respondent is given a deadline to appeal the decision.
Sanctions imposed?
No. Complainant and respondent are notified of the decision. GFD may be returned to complainant if committee determines complaint is not frivolous.
Complaint file is closed.
Yes. Executive Board sets a date to hear appeal. Complainant and committee(s) are notified an appeal request has been received.
Appeal request received by deadline?
No. The decision becomes final and unappealable.
Complaint file is closed.
Executive Board hears appeal and makes a final ruling, which cannot be appealed. Complainant and committee are notified of hearing date but cannot attend or participate.
Complainant, respondent, and committee(s) are notified of the final ruling.
Complaint file is closed.